

***Emergency Preparedness Plan for
Glamis North Hot Springs Resort
Guests & Residents***

***In the event of an emergency
call 911 first***

***Then call the office
760-354-1010***

***You are at:
10595 Hot Mineral Spa Rd
Niland CA 92257***

***Anyone wearing the Glamis North
uniform shirt will help you!***

Glamis North Hot Springs Evacuation Routes

***Study your site map. A copy is part of this plan.
Note there are no dead ends or one way street.
To exit the property, choose a route away
from any danger to Imperial Lane which
merges with Hot Mineral Spa Road. Continue
3.5 miles south to HWY 111.***

***Due to the isolation of Glamis North Hot
Springs, every guest or resident is
encouraged having off road transportation or
having access to an ATV and know how to
use it safely.***

***ATV transportation is a vital part of the
Glamis North Hot Springs emergency plan.***

***In the event that the street exit Imperial Lane
is blocked use the ATV routes shown on the
site map.***

***Note: As shown on the attached flood plane
map the ATV route crosses a flood zone. Use
extreme caution if flooding conditions exist.***

If you do not have access to off road transportation, contact the office and the staff will assist you.

Near the main exit is an Emergency Helicopter Pad. Helicopter pilots may choose to land near the maintenance shop or in front of the office/store.

In the event of an emergency, you will be notified by Glamis North Hot Springs staff by text.

Anyone requiring special assistance should contact any member of the staff.

Glamis North Hot Springs closes in the summer for the safety of our guests. Anyone entering or staying at the Glamis North Hot Springs when the resort is closed is doing so at their own risk. Glamis North Hot Springs strongly discourages anyone from visiting between April 15 and October 15. Anyone needing aid during the summer should call 911.

The desert is hostile.

Never travel alone or without water.

Glamis North Hot Springs is open less than six months a year for the safety of our guests. Guests should keep enough fuel in their vehicles to travel 100 miles at all times. The closest fuel going north is 33 miles and may not be available in the event of an emergency.

Storage: in the event of an emergency or when the Glamis North Hot Springs is closed for the summer, every space is a storage space. Any unit left on the property when the property is closed is in storage unless the tenant lives in the unit over 50% of the time of any given month. Rent is control of the space and is a separate issue not related to residency. To be a resident you must occupy (live in the unit) for nine consecutive months or more (CA civil code 999.31). Rent and residency are separate issues. Glamis North Hot Springs does not rent to anyone who plans to use this location as a residence.

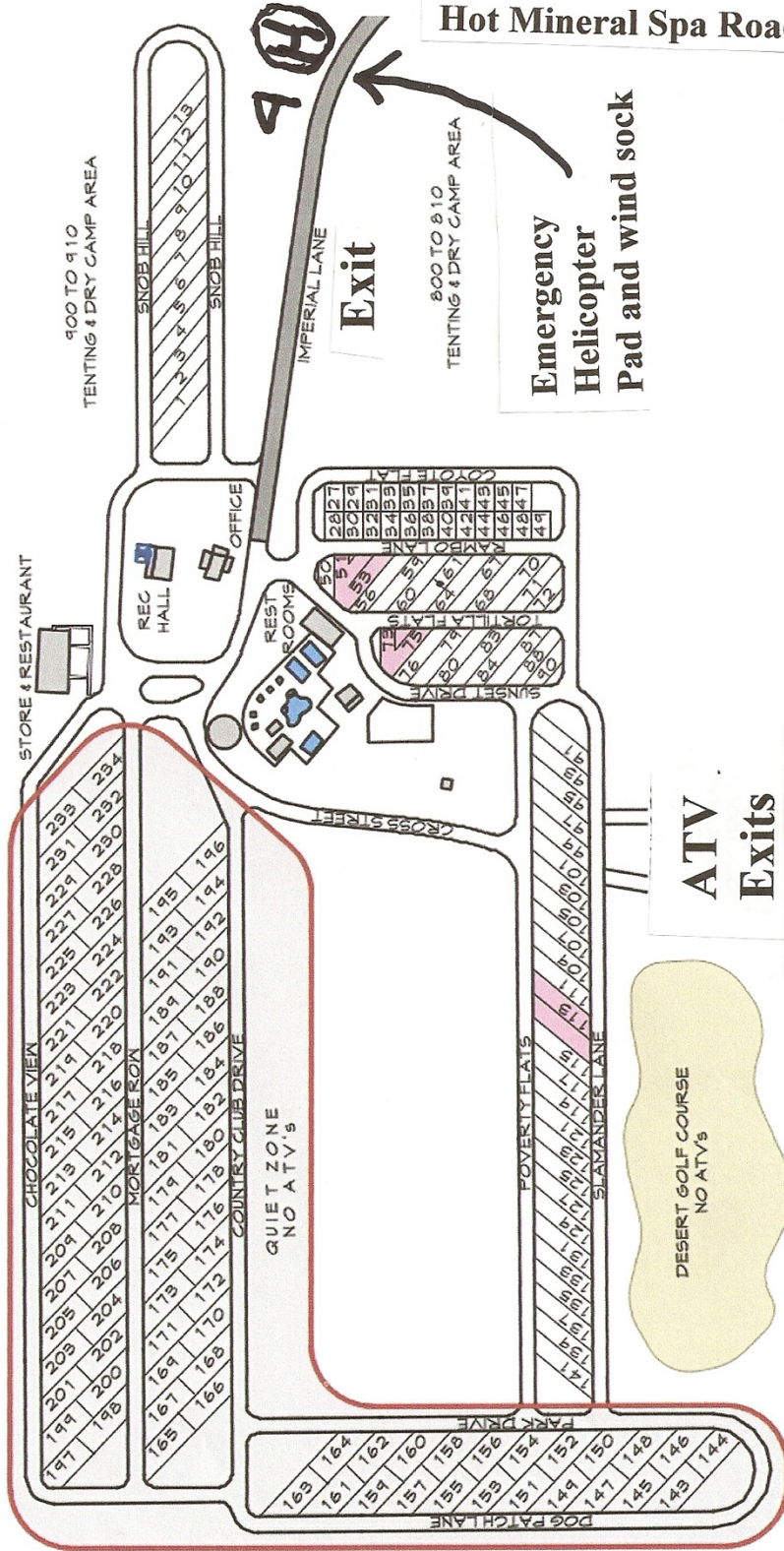
The Glamis North Hot Springs location is governed by BLM land patents that require the property to be used for recreation purposes. Residency is not a permitted.

Glamis North Hot Springs has attached the guidelines provided by the California Assn of RV Parks and Campgrounds. All of our guests and residents should be aware of these guidelines and they are part of Glamis North Hot Springs emergency preparedness plan.

One never really knows what the nature of any emergency may be, and Glamis North Hot Springs and its staff request your assistance in any emergency for the safety of all.

By working together we can increase the safety and well-being of all.

Office 760-354-1010



Hot Mineral Spa Road to Hwy 111

Exit

Emergency
Helicopter
Pad and wind sock

ATV
Exits

Emergency
Call
911



Earthquake

Prior to any earthquake, each guest/resident should preplan and practice steps they will take in the event of an earthquake.

If you are indoors

- Take cover under any sturdy piece of furniture.
- Stay away from windows or ceiling objects such as lighting fixtures.
- **Do not light matches** or candles.
- **Do not turn on electrical** equipment of any kind.
- Use only **battery operated** flashlights and radios.

If you are outdoors

- Find an open area and remain there until the earthquake stops.
- Stay away from power poles and electrical lines, tall buildings, bridges, brick or block walls, underpasses and trees.
- Listen to a self-contained (battery operated) radio for emergency instructions.
- Confine and secure all pets so they will not hamper emergency service employees in the performance of their duties.
- After shocks may occur, so be prepared.

For assistance call 911 or the office at 760-354-1010 or contact any of the Glamis North Hot Springs staff.

Fire

There are steps you can take to minimize the dangers associated with fires and improve your chances of survival should a fire erupt in or around your RV, campsite or park.



Prevention and Safety Tips

- Be sure you have properly operating smoke detectors and fire extinguishers. If one or more of your smoke detectors are battery operated, replace the batteries annually or more often if necessary. An easy to remember schedule is to change your batteries to coincide with daylight savings time.
- Make sure everyone knows how to use the emergency exits in your RV. Practice using them with the whole family.
- Be sure your heating and electrical systems are properly maintained and in good working order. Carefully follow the instructions on all appliances and heating units, taking special care not to overload your electrical system.
- Keep matches, lighters, and candles away from small children. Children tend to be curious about fire and tend to hide when frightened.
- Make an itemized list of your personal property, including furniture, clothing, appliances, and other valuables. If available, make a video tape of your possessions. Keep the list and/or tape up-to-date and store them along with the other important documents.

In Case of Fire in your RV

- Immediately assess the problem to assist you in exiting away from the fire source
- Know how to use a fire extinguisher

- Get everyone out of the RV **immediately**
- **Without risk to any person**, get pets out of the RV.
- Call 9-1-1 or the Fire Department, then call the park office 760-354-1010 (from a neighbor's phone or a cell phone) and:
 1. Give your name, telephone number you are calling from, park address, space number where the fire is and any helpful directions.
 2. Describe the type/nature of the fire (gas, wood, chemical, electrical).
 3. State that the fire is in an RV and report any known injuries.
- If and only if safe, turn off the propane and disconnect the electricity.
- Tell all residents or guests near the fire source to stand ready with water hoses to wet down their structures or adjacent building(s) in case of traveling sparks.
- Make sure all guests have left the affected structure and **immediately** let the fire department personnel know if any disabled person(s) or anyone not accounted for and may still be in the structure.
- **Never go back into a burning structure.**
- If smoky conditions are present, remember that smoke rises and stay as close to the floor as possible. Before exiting a door, feel the bottom of the door with the palm of your hand. If it is **hot**, find another way out. **Never open a door that is hot to the touch.**
- Should your clothing catch fire: **first drop...then roll. Never run.** If a rug or blanket is handy, roll yourself up in it until the fire is out.

Flood

Glamis North Hot Springs Resort is not located in a flood plain or an area that is not likely to flood, however HWY 111 is subject to flash flooding and the road conditions should be checked before leaving the resort any time there has been a significant rain.

Items you should know in the event of a flood

- Know the elevation of your location in relation to nearby streams, rivers, and lakes.
- Have several escape routes planned.
- The National Weather Service continuously broadcasts updated weather conditions, warnings and forecasts on National Oceanic Atmospheric Administration (NOAA) weather radios. A NOAA radio may be purchased at radio or electronic stores. Local broadcast stations transmit Emergency Alert System messages which may be heard on standard radios.
- When rising water threatens, move your RV to higher ground.
- If one escape route is not passable do not waste any time - try another route or back track to higher ground. Use travel routes specified by local officials. **Never** drive through flooded roadways. **Do not** bypass or go around barricades.
- Wear life preservers if possible. Wear appropriate clothing and **sturdy shoes**.
- Avoid any contact with flood water. Flood water may be contaminated and pose health problems. If cuts or wounds come in contact with flood waters, clean the wound as thoroughly as possible.
- Take your Emergency Disaster Supplies Kit with you.
- When you reach a safe place, call your pre-determined family contact person.



After a flood

- Return back to your RV site **only** after authorities say the danger of more flooding is over.
- If fresh food has come in contact with flood waters, **throw it out**.
- Do not reconnect to water, sewer or electric until park management has authorized you to do so.

Provisions for Residents Need Assistance

Glamis North Hot Springs Resort staff and park management is not responsible for physically evacuating anyone from their RV or homes or providing any materials or services during an emergency.

Glamis North is closed from Mid-April to Mid-October and anyone on the property is there at their own risk and the resort, its staff and management cannot provide any emergency services.

For any emergency service call 911.



Individual Emergency Plan for Residents & Guests of RV Parks & Campgrounds

Following is a guideline for your guests to develop their own unique personal emergency plan. Add relevant suggestions specific to your RV park or campground.

Introduction

In the unlikely event of a natural or man-made disaster, we want our guests to have the utmost safety procedures in place. If you are a transient guest in our park, more than likely you have all the recommend items for a personal emergency plan. Make sure you are familiar with our park's evacuation routes and procedures and discuss them with your family or other's in your party.

The next time disaster strikes, you may not have much time to act. Prepare now for a sudden emergency. Knowing what to do in an emergency is your best protection and your responsibility. Learn how to protect yourself and your family by planning ahead.

To obtain more information, you may want to contact your local emergency management agency or civil defense office and the local American Red Cross chapter - be prepared to take notes.

A checklist follows to develop your own personal emergency plan.

- Find out which disasters are most likely to occur in the areas you are visiting.
- Know how to prepare for each disaster and how you would be warned of an emergency.
- Learn about the community's warning signals: what they sound like and what you should do when you hear them.
- Learn the park's main evacuation routes.
- If needed, ask about special assistance for elderly or disabled persons.
- Ask about animal care during and after an emergency. Animals may not be allowed inside emergency shelters due to health regulations.

Checklist of Emergency Procedures

Meet with your family and discuss why you need to prepare for disasters. Explain the dangers of fire, severe weather and earthquakes to children, elderly individuals, and persons needing special assistance. Plan to share responsibilities and work together as a team. The following may be used in creating your own emergency plan:

- Discuss what to do in an evacuation.
- Pick an alternative location to meet, in the event a family member cannot return to the campsite.
- Pick one out-of-state and one local friend or relative for family members to call if separated by disaster (it is often easier to call out-of-state than within the affected

area).

- Instruct family members to turn on a battery powered radio for emergency information.
- Teach children how and when to call 9-1-1 and a long-distance contact person.
- Keep family records in a water and fire-proof container.
- If your RV cannot be evacuated, make sure to turn the propane tanks off. Disconnect the RV from power, water and cable/electric. If you are staying in a Recreation Park Trailer, locate the main electric fuse box, water service main, and natural gas main shut off valve. Learn how and when to turn these utilities off.
- Take a basic first aid and CPR class.
- Prepare a disaster supply kit

If Disaster Strikes:

- Remain calm and patient. Put your plan into action.
- Check for injuries; give first aid and get help for seriously injured.
- Listen to your battery powered radio for news and instructions.
- Evacuate if advised to do so. Wear appropriate clothing and sturdy shoes.
- Check for damage to your RV - use a flashlight only.
Do not light matches or turn on electrical switches, if you suspect damage.
- Check for fires, fire hazards and other household hazards.
- If you are remaining in your RV, sniff for gas leaks, starting at the hot water heater. If you smell gas or suspect a leak, turn off the propane tanks, open windows, and get everyone outside quickly.
- Shut off any other damaged utilities.
- Clean up spilled medicines, bleaches, and any other flammable liquids immediately.



Remember to:

- Confine or secure your pets.
- Call your family contact - **do not use the telephone again unless it is a life-threatening emergency.**
- Check on your neighbors, especially elderly or disabled persons.
- Make sure you have an adequate water supply in case service is shut off.
- Stay away from downed power lines.

First Aid Procedures

Information on first aid can be found in your local phone book or by contacting the American Red Cross. Utilize known persons who are medically trained (such as Doctors, Nurses, or people medically trained in CPR and first aid) to assist in administering first aid to those injured.

If the injured individual(s) are in imminent danger they should carefully be moved to a safe location to administer first aid. In the case where injuries are severe and movement could cause further injuries, **do not move** the injured. Make the injured person(s) as comfortable as possible and wait for emergency personnel.

Before emergencies, prepare a first aid kit. Have the kit in an easy to locate place. Make sure all family members know the location of the kit.

Be Prepared!

Government and Relief Agencies estimate that after a major disaster, it could take up to three days for relief workers to reach some areas. In such cases, a 72 hour disaster supply kit could mean the difference between life and death.

In other emergencies, a 72 hour disaster supply kit means the difference between having a miserable experience or one that's like a pleasant family camp out.

In the event of an evacuation, you will need to have items in an easy-to-carry container like a backpack or duffle bag.

Family Disaster Supplies Kit

You should inspect your supplies at least twice a year or before each trip. Rotate food and water every six months.

Check children's clothing for proper fit. Adjust clothing for winter or summer needs. Check expiration dates on batteries, light sticks, warm packs, food and water. Keep a light source stored in the top of your kit for easy access in the dark.

More than likely most of the recommended supplies are already included in your RV or camp supplies. If not, you might want to consider adding these items to your packing list.

Sample First Aid Kit

Sterile adhesive bandages in assorted sizes
2 & 4-inch sterile gauze pads (4-6 each)
Hypoallergenic adhesive tape
Triangle bandages (3)
2 & 3-inch sterile roller bandages (3 rolls each)
Scissors
Tweezers
Needle
Moistened towelettes
Antiseptic
Thermometer
Tongue blades (2)
Tube of petroleum jelly or other lubricant
Assorted sizes of safety pins
Cleansing agent/soap
Burn gel & dressings
Latex gloves (2 pairs)
Sunscreen
Aspirin
Syrup of Ipecac
Activated charcoal (use only if advised by the Poison Control Center)

Family Disaster Supplies Kit Checklist:

- 3-5 gallons of water (one gallon/person/day) & method of water purification
- Food: ready-to-eat canned meats, fruits, and vegetables; canned juices, milk, soup; high energy foods - peanut butter, jelly, crackers, granola bars, trail mix; specialty foods for infants, elderly persons or persons on special diets; comfort/stress foods - cookies, hard candy, sweetened cereals, lollipops, instant coffee, tea bags; vitamins
- Matches in a waterproof container and second method of starting a fire
- Tent/shelter
- Wool-blend blankets or sleeping bags (1 per person)
- Emergency reflective blanket
- Lightweight stove and fuel
- Hand and body warm packs
- Rain poncho
- Flashlight, batteries, and extra batteries
- Candles and/or Light sticks
- Pocket/utility knife and Tools (pliers, hammer, screw drivers, shovel, hatchet or axe,)
- Sewing kit
- 50-foot nylon rope
- First aid kit and supplies, insect repellent and sun block/sun glasses
- Radio, batteries, and extra batteries
- Whistle with neck cord
- Personal sanitation equipment
- Personal comfort kit (include soap, toothbrush, toothpaste, comb, tissue, razor, deodorant), and any other needed items
- Extra Clothing (include at least one complete change of clothing and footwear per person per day) extra socks, underwear, hat, gloves, and sturdy shoes
- Mess kits, paper cups, plates and plastic utensils, non-electric can opener, foil
- Cash (at least \$20) or traveler's checks, change for phone calls
- Fire extinguisher: small canister, ABC type
- Portable toilet
- Tape
- Compass
- Signal flare
- Household chlorine bleach
- Special or prescription medication, contact lenses, a spare set of glasses
- Baby items - formula, diapers, bottles, powdered milk, medications, and favorite security items



Local Emergency & Contact Information

In this section you must provide information regarding your community's public warning system. If you do not already know you may find out by contacting your local law enforcement agency or regional office of the California Emergency Management Agency.

In addition, you must list your local emergency broadcast station frequency. A listing is provided by the National Oceanic and Atmospheric Administration's website: www.noaa.gov. On the search tool, type "local emergency broadcast station frequency." A link will come up that will provide you with a list of states. Choose California and find your local frequency.

You also need to list the contact information for your local law enforcement agency, fire department, regional office of the California Emergency Management Agency (CalEMA), local Redcross chapter, and any other pertinent agencies. The CalEMA website has lots of resources that may help you create your emergency preparedness plan.

Finally, include statewide and national contact information.

The following is a partial listing of contact agencies and their phone numbers as of publication date. Phone numbers change frequently; make sure that these numbers and yours are updated on a regular basis.

Agency:	Phone Number:
State-Federal Flood Operations Center	(800) 952-5530
Cal Fire	(916) 653-5123
Department of Water Resources Flood Management	(916) 574-0601
National Weather Service (NWS)	(916) 979-3051
Department of Housing and Community Development (HCD) <i>Division of Codes and Standards, Manufactured Housing Section</i> <i>HCD Northern Area Office</i> 8911 Folsom Blvd., Sacramento 95826	(916) 255-2501
<i>HCD Southern Area Office</i> 3737 Main Street, Suite 400, Riverside 92501	(909) 782-4420
California Emergency Management Agency (CalEMA)	916-845-8510

CalEMA Mutual Aid Region I – 562-795-2900

Encompasses the counties of: San Luis Obispo, Santa Barbara, Ventura, Los Angeles and Orange



CalEMA Mutual Aid Region II – 510-286-0895

Encompasses the counties of: Del Norte, Humboldt, Mendocino, Lake, Sonoma, Napa, Marin, Solano, San Francisco, Contra Costa, San Mateo, Alameda, Santa Cruz, Santa Clara, Monterey, San Benito

CalEMA Mutual Aid Region III – 530-842-1299

Encompasses the counties of: Siskiyou, Modoc, Trinity, Shasta, Lassen, Tehama, Plumas, Glenn, Butte, Sierra, Colusa, Sutter, Yuba

CalEMA Mutual Aid Region IV – 916-845-8470

Encompasses the counties of: Nevada, Placer, Yolo, El Dorado, Sacramento, Amador, Calaveras, Alpine, San Joaquin, Stanislaus, Tuolumne

CalEMA Mutual Aid Region V – 550-445-5806

Encompasses the counties of: Merced, Mariposa, Madera, Fresno, Kings, Tulare, Kern

CalEMA Mutual Aid Region VI – 562-795-2900

Encompasses the counties of: Mono, Inyo, San Bernardino, Riverside, San Diego, Imperial

Appendix

Using the information and suggestions provided above, use this outline to create your park's Emergency Preparedness Plan.

Evacuation Route Map

- Evacuation map
- Elevation map
- Local community tsunami evacuation routes

Description of Evacuation Procedures

- Evacuation Procedures
- Disaster Preparedness Emergency Plan Team information

Common Disasters & Procedures for Responding to Each

Fire	Terrorist Attack
Flood	Volcanic Eruption
Tsunami	Tornado
Earthquake	Lightning Strike
Chemical Spill	Other as needed

Provisions for residents who may need assistance

- Provisions for residents needing assistance

Individual Emergency Plan for Residents & Guests of RV Parks & Campgrounds

- Introduction
- Checklist of Emergency Procedures
- First Aid Procedures
- First Aid Kit
- Family Disaster Supplies Kit Checklist

Local Emergency & Contact Information

- Public warning signals

Local emergency broadcast station frequency location

Contact information for emergency government agencies

California Emergency Management Agency (CalEMA),

Local fire

Police department

Community assistance organizations